

### **Presentation Team**



**Dan Evans**Chief Executive



Paul Rayner
Chief Financial Officer



Paul Jackson
Chief Digital and
Transformation Officer



**Richard Potter**Peak, Chief Executive Officer



**Amelia Woodley**ESG Director





## VELOCITY

**Velocity** measures the **difference** between a **start** and **eventual** position

It's about **Speed** and **Direction** of travel Both are important

We need **Velocity!** 





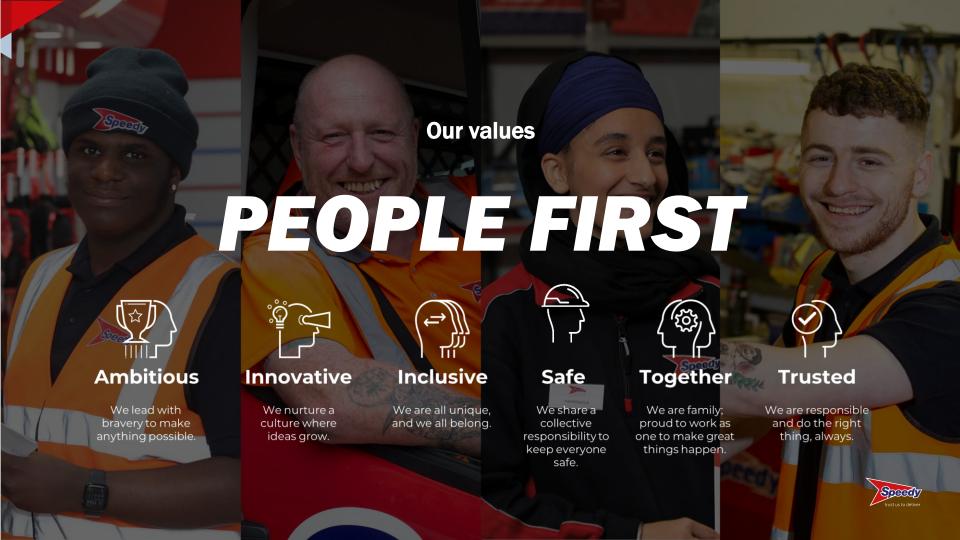
# GO GREENER sion FASTER

Ances er sustainable electric

Our mission

To be the most efficient and sustainable hire business in the UK and Ireland: digital and data driven, optimised through operational excellence and powered by our people





## **Velocity** - Our five year strategy for growth

- Velocity is a five year transformation and growth strategy
- There are two defined stages to drive sustainable long-term growth:

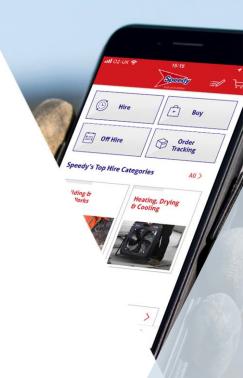
#### **Enable growth**

Deliver foundational improvements across technology and operational efficiency (years 1-3)

#### **Deliver growth**

Become the most efficient and sustainable UK hire business (years 1-5)

Fully aligned to our vision 'To inspire and innovate the future of hire and accelerate sustainable growth'





## Our strategy - driving sustainable long-term growth

**Stage 1. Enable growth:** Deliver foundational improvements across technology and operational efficiency



Clear brand strategy implementation and customer experience development



Technology and data led hire business committed to sustainability



Innovative customer focused transformational programme powered by our people first strategy

#### Strategic Partner:





Modern and secure digital operating platform to enable growth and support enhancing our customer experience

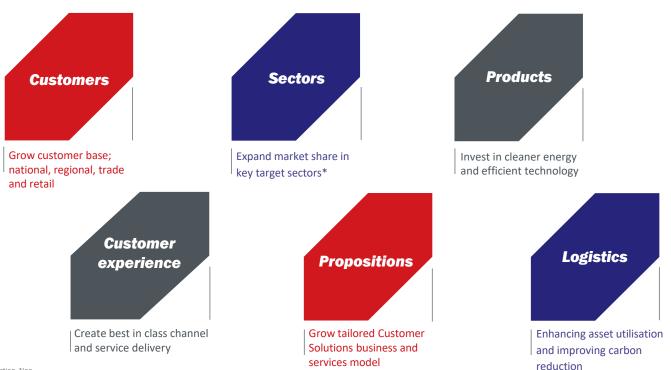
#### Strategic Collaboration:





## Our strategy - driving sustainable long-term growth

**Stage 2. Deliver growth**: To be the most efficient and sustainable UK hire business



<sup>\*</sup>Infrastructure, Residential Construction, Non-Residential, Construction Residential RMI, Support Services and Other RMI, Industrial Services.



## Our growth engines



Grow our market share with all customer segments across all geographies trading as a multi channel service offering



A focus on niche products and services with significant growth and margin opportunities



Grow trade and retail customers, through conversion of sales into hire, e-commerce opportunities and market creation to a less focused area of hire



## Growth engine: Core hire





## *Growth engine:* Specialist products and services

#### **Customer Solutions**











Project management & consultancy

Power & renewables

Specialist

Haulage 8







Waste management

Cranes

Labour

Materials

Current Forklifts





Security





Pumps



Non Mech

Accommodation & welfare

Cleaning &

sweeping









Powered access

Utilities

Hire market value of £4.5bn



#### **Power & Energy**

Focus: HVO, Hydrogen, LPG, Battery services

#### **Non Mech**

Focus: Fencing, Traffic management, Ground protection

#### **Clean Energy Powered Access**

Focus: Hydrogen, Electrical, Self propelled

#### TIC

Focus: Lifting, Height Safety, Pressure



Source: AMA market research

## Growth engine: Trade and Retail

#### **Key areas of focus**

















## Transforming Speedy

We are building a digital and data led business to step change our efficiency and power our growth

We have mobilised a group-wide transformation programme to deliver the technical and operational changes required to establish our future platform





## *Improving margin*

We will leverage data and AI to transform our business, driving profitability and creating a foundation for sustainable growth



Use of data and AI to link our fit for purpose service centre network to smart logistics and asset intelligence

Optimise people and technology

Aligning our people and their skills to data, technology and processes

Optimise supply chain

Evolution of our procurement process' and capabilities, linked to data, Al and machine learning



## Strategic pillars

**Foundational elements** that will support everything we do to accelerate sustainable growth





## People first

- Become recognised as a top 100 employer
- Place our people at the centre of everything we do
- Living our values

#### Our Colleague Value Proposition journey over 5 years



**Embed Speedy values** 

Increasing our diversity

## Attraction and retention

Introducing flexible working

Further focus on health and wellbeing

Working environment: sense of belonging

## Easy to work for

Further enhancing manager and colleague self service

Embedding our Speedy family spirit into our people policies



Investing in basic salaries

Investing in pensions

#### Career

Retaining and developing talent through early and late careers

Introducing an Emerging Talent Development Board

Career line of sight



## Modern Workplace

Realising benefits from investment in cloud based ERP Focus areas to drive operational excellence and increased analytics

Company wide productivity applications The right device for colleagues to execute their use case

Data driven automation driving efficiency and revenue



Microsoft
Dynamics 365
optimisation

Workflow and automation

Customer engagement

- Sales and Marketing
- Customer Service
- Field Service

Power platform

Application consolidation

Process and data

Business Process Management

Data quality focus

Centralised enablement, localised ownership

Power BI analysis from refreshed data warehouse

Microsoft 365

Cyber security

Collaboration

Communication

Modern working

Innovative end user devices

Ruggedised PDAs with Speedy App store for operational staff

Virtual desktop for in depot use

Refreshed PCs and laptops



Applied Artificial Intelligence

Depot stock level setting

Investment / divestment recommendations

Dynamic pricing

Customer segmentation



## Our commitment to safety



Collective Responsibility safety programme, delivering effective risk management and leading the way in raising safety standards across the industry



RIDDOR Accident Frequency Rate of 0.12 (FY22: 0.35)

Lost time incidents down 41% on prior year

Industry leading accreditations



EcoOnline

Workplace and fleet

New product strategies

























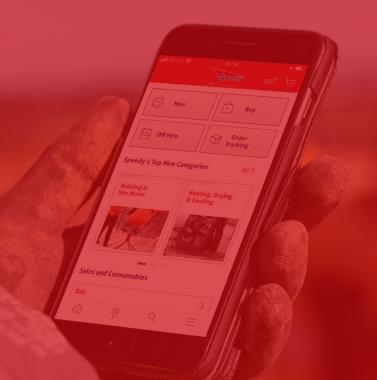








## Digital and data transformation



Paul Jackson, Chief Digital & Transformation Officer



## Transforming Speedy to deliver Velocity















## Inspiring and innovating the future of hire







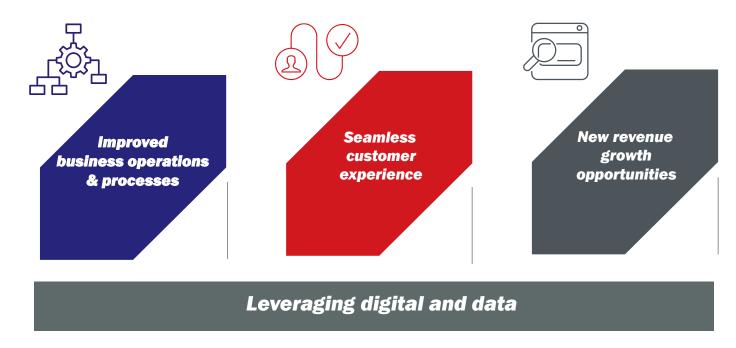








## Our 5 year transformation plan will achieve three broad outcomes





## Our transformation plan is focused on 6 key themes

Seamless omnichannel customer experience

Tailored digital channels for all customer types

Colleague interfaces to manage customer transactions

Seamless customer services and management

Depot network of the future

Depots focused on fulfilment

Collection points and drop ship vendor model enabling efficient scale

Centralised / regionalised activities

Engineering excellence

Process optimisation & efficiency

Automated order management and allocation

Asset forecasting and replenishment

Logistics management

Procurement optimisation

Data driven revenue growth

CRM, sales and account management

Customer Solutions partner expansion

Digitised training offering

**Pricing optimisation** 

Investing in our people

New Target Operating Model

Investing in future skills and capabilities

Reward, benefits and flexible working

Top 100 great place to work ambition

Speeding up on sustainability

Accelerating sustainable product innovation

Climate solutions and reporting

Net Zero by 2040

Part of the community



## How are we going to do this?

People first

Focus on the people and organisation change aspects of the plan

Scaling our technology and digital teams

Digital, technology, product and data skills 5 year plan

All activities and sequencing outlined to deliver the planned outcomes

Expert partners

Leveraging and making targeted use of expertise in critical areas

Evolving our systems

Building on our cloud based ERP and adding new services outside the scope of an ERP

5 602 60













### Every business needs its own Al

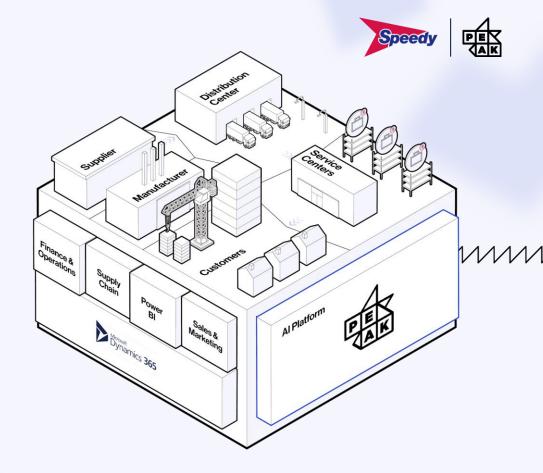


#### **Every company**

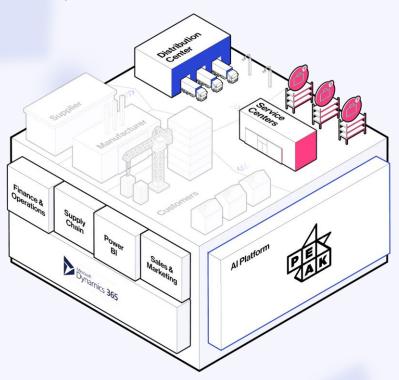
#### needs its own Al.

Every business will have AI at the heart of their operations over the next decade. This AI will connect and optimise each key profit and growth driver in the business.

Peak's AI platform optimises inventories, pricing, and customer personalisation for businesses of all sizes, from millions to billions in revenue. It gives real competitive advantage.



### Today



#### Al Applications Today:







Demand Forecasting



Stock Level Optimisation

## Reduced inventory, increased utilisation & improved service.

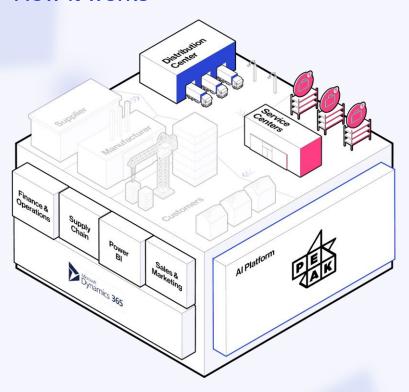
Every month, on average, the team makes a 4% saving on inventory whilst satisfying 8% more demand across the network.

## Faster, more accurate distribution decisions

It now takes one hour, instead of over a week, to decide where products should go in the network to drive the most sales. 4% inventory savings

with 8% more demand

#### How it works



#### Al Applications Today:







Demand Forecasting



Stock Level Optimisation

### 325 billion

data points ingested into Peak everyday

~35,000

possible product and service center combinations

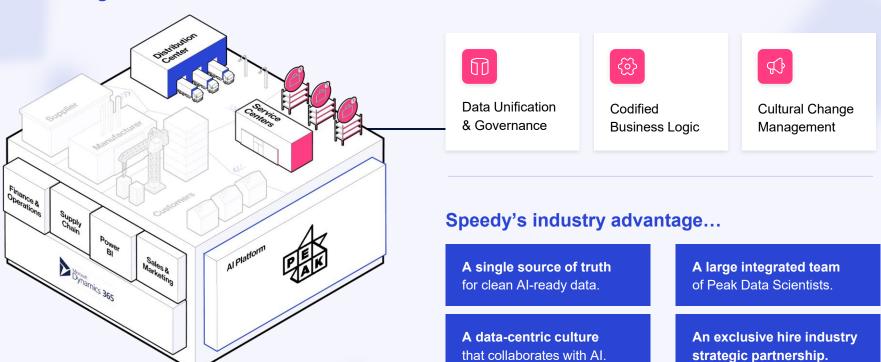
For core hire, the AI runs millions of permutations to reach an accurate demand forecast and then considers ~35,000 possible product and service center combinations to set target inventory levels that will fulfill the most demand.

These decisions are returned directly into D365 in seconds where Speedy runs its day-to-day operations, facilitated by AI.

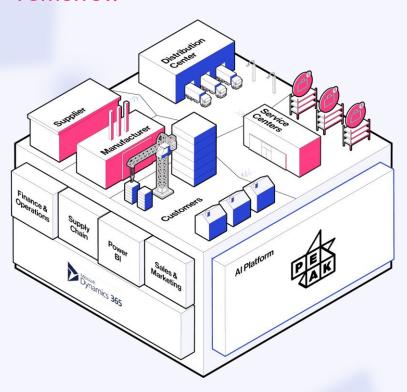




### How we got here



#### **Tomorrow**



Interconnected AI at the heart of Speedy's value chain:







Demand Forecasting



Stock Level Optimisation



Asset Purchasing



Customer Personalisation



Stock Replenishment



Price Optimisation



Logistics Optimisation



**Emissions Optimisation** 

## Al powering Speedy's Future Operations

Incredible customer experience, with the right product in the right place at the right time at the right price.

All transactions are made via a single digital channel

All inventory & replenishment decisions are made by Al



# Speeding up on sustainability

#### THE DECADE **TO DELIVER**

#### A HIRE REVOLUTION:

Inspiring People to Make Hire their First Choice

#### **WORKING TOGETHER**

#### ACCELERATING INNOVATION

Hire is built for sustainability. This decade, we're going to make hire even more sustainable than it already is by working even harder with our customers, suppliers and innovators to push for even better designed products: built to last, designed to be repaired and made to be recycled.

#### CLIMATE SOLUTIONS

When it comes to climate change, we're all facing the heat. We're going Net Zero Carbon, fast and we are helping our customers do the same. That means accelerating towards low carbon delivery vehicles and innovative products and services to help our customers respond rapidly.

### PART OF THE

Speedy people are part of local communities all over the country. It's in our nature to join in, help solve the challenges we face today and get ready for the future. A decade of supporting our communities will help make a meaningful difference.

#### INCLUDING EVERYONE

Delivering on the promise of a sustainable Speedy requires great people working together on shared goals. At Speedy we look out for one another and help each other grow. By welcoming everyone into the Speedy family and helping them be the best they can be, we can really make this decade count.

The next ten years will define the next hundred. So we need to make this decade count. It's time to act. It's time to deliver sustainable hire to all

This is it, The Decade to Deliver, so that's what we've called our plan



# We're racing ahead to...

#### **Get out in front of customer needs**

- Major contracts now have 10-30% sustainability weighting
- 40% of our customers have net zero and social value targets

### **Be the best solution provider**

- We're top rated for sustainability so we're getting out in front to lead, win work and sustainably grow
- Offer superior sustainability solutions and services, more than just eco products

### Stay ahead of legislative risks

- Maintain our trust and brand with customers who rely on us to comply and be transparent
- Not get caught out with rapidly changing sustainability legislation



## We're on the pace



Accelerating Innovation

- 44% of our itemised hire products are now eco
- **52%** of our revenue comes from eco technologies
- **Zero waste** to landfill



Including Everyone

- 82 apprentices and 12 graduates
- 21% female
- c.£9m social value



Climate Solutions

- First in UK Hire to commit to and submit a science based Net Zero targets
- 47% carbon reduction since FY2020





Part of the Community

- Donated £75,000 to over 80 charities including our charity partners Wellchild, Lighthouse Club, BHF, Warrington Youth Zone
- Funded 22 sports kits for local sports clubs















# Getting out in front of our customer needs

#### **NOW:** Sustainability counts



Net Zero



Social Value



Modern Slavery & Human Rights



# Be the best solutions provider

#### **NEXT: Sustainability as the ignition for business success**



Low carbon vehicles



Diversity, equity and inclusion



*Low carbon property* 



**Communities** 



Low carbon circular products



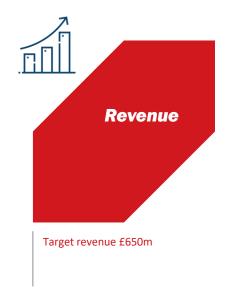
Sustainable supply chain

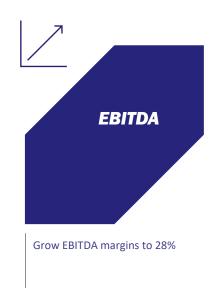




# 5 year financial KPIs

Through-cycle financial targets framework

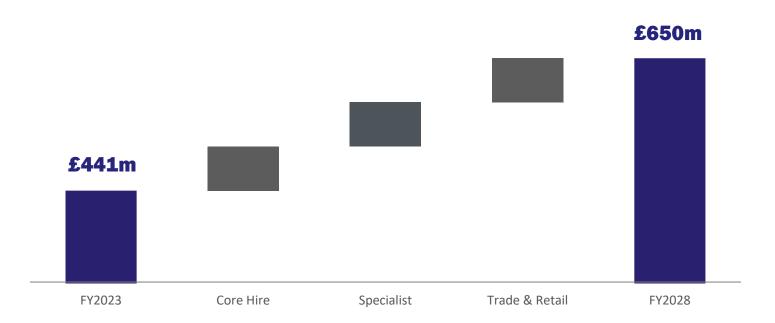








# Speedy Hire revenue roadmap





# Speedy Hire EBITDA roadmap





## Capital allocation priorities and policy

# **Operating cash flow Organic business investment** Assets People Property Technology **Dividend** · Progressive dividend growth • Dividend pay out ratio of between 33% and 50%

#### **Excess cash**

#### **Deleveraging the balance sheet**

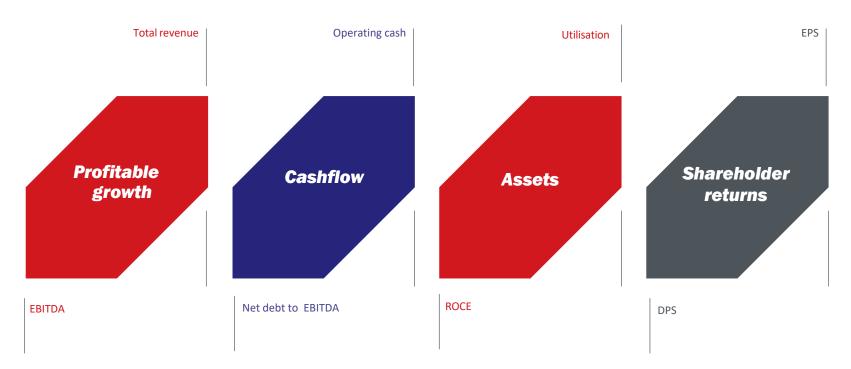
• Maintain balance sheet leverage at 1.0 – 1.5x EBITDA

#### Additional shareholder returns

- Return of excess capital not used for profitable growth
- Share buybacks / special dividends as appropriate mechanisms
- M&A



## Financial metrics











# Speedy Hire at a glance

Speedy is the UK and Ireland's leading provider of tools, specialist equipment and services. We provide exceptional customer experience, accelerating collective success towards a sustainable future



To inspire and innovate the future of hire and accelerate sustainable growth



£440.6m revenue £103.7m EBITDA



c.180 locations



£207.9m total net book value of assets



To be the most efficient and sustainable hire business in the UK and Ireland: digital and data driven, optimised through operational excellence and powered by our people



Over 300,000 itemised assets



3,375 colleagues



52% of revenue from ECO products



Ambitious, Innovative, Inclusive, Safe, Together, and Trusted



Technology driven business



4 star rating on Trust Pilot



c.1,000 commercial vehicles



### Our current business structure

Targeted revenue and margin growth by customer, product and channel





## Why invest in Speedy Hire



Ambitious, purpose-led Velocity strategy to accelerate profitable growth and become the UK's most efficient and sustainable Hire business



A digital and data driven business, optimising our network, logistics and assets and powered by our people



Focused key metrics in place to measure strategic progress and priorities



Industry leading ESG programme designed to reach net zero by 2040



Supportive long-term end market fundamentals



Strong balance sheet and cash generation



Clear capital allocation investment and dividend policy



Strong and resilient business with ability to develop revenue, grow EBITDA, expand margins and increase shareholder returns over the next five years



### Awards and accreditations

We work to leading industry standards to ensure best practice and are certified to over 20 separate ISO and industry accreditations



A+ Energy Performance Certificate (EPC): Achieved at our Innovation Centre in Milton Keynes which is now carbon negative, giving back energy to the grid.



Carbon Disclosure Programme Grade B Accreditation: For our ability to show real progress in operational practices and transparency in our environmental impact



ISS Prime: Ranked as an industry leader for sustainability



EcoVadis Silver: Ranked in the top 25% of companies for sustainability in recognition of the Company's work to reduce its environmental impact.



Construction News Awards: Shortlisted for the Supply Chain Excellence Award.



Youth Verified: Successful verification as a Youth Verified Business by Youth Group, the UK's largest community of young people.



RoSPA Gold: Achieved for the 9th year running.



Fleet News Awards: Highly Commended for the Wellbeing and Inclusivity in Fleet Award



Hire Awards of Excellence: Highly commended in the 'Best Sustainability & CSR Initiative'



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